



# HORSHAM NEIGHBOURHOOD WARDENS' REPORT

## January 2019

### Criminal damage

#### DENNE

- Reported graffiti x 13
  - Horsham Park x 2
  - Swan Walk car park x 5  
The area in Swan Walk car park has been repainted on two occasions and more graffiti has appeared.
  - Black Horse Way/Forum x2
  - Forum car park x 2
  - Albion Way
  - Guildford Road and Tanbridge House school
- Reported broken emergency exit (Forum – core 6)

#### TRAFALGAR

- Reported graffiti x 1
  - Rushams Road
- Reported criminal damage to police on behalf of resident who had no internet access

#### FOREST

- Reported graffiti x 4
  - Railway underpass x 2
  - Macleod Road x 2

### Anti-social behaviour

#### DENNE

- Submitted intelligence report form for drug transaction (North Street)
- Responded to report that a contractor was experiencing ASB while working. Upon arrival we identified two males (able to name one) and encouraged the contractor to submit police report. With the name we provided, the report was able to offer a possible lead for previous criminal damage and ASB in Medwin Walk.
- Asked two teenagers to leave car park and explained it was a dangerous place for them to play (Forum Car Park)
- Disrupted cannabis smoking x 2 and reminded the possible users of the consequences (Horsham Skate Park and Forum Car Park)
- Challenged three males over cannabis use (Horsham Skate Park)
- Challenged a woman about dropping a cigarette as littering (East Street/Queens Street)

#### TRAFALGAR

- Submitted intelligence report form based on reports from local dog walkers x 3 (Victory Road Rec)
- Spoke with resident about activity in Victory Road Rec and signposted them to online methods of reporting to the police as they had valuable information regarding drug dealing (Victory Road Rec)
- Reported and removed drug litter x 2 (Victory Road Rec)
- Undertook joint patrol with Police and PCSOs – Police will continue to regularly patrol as it is now hot spot (Victory Road Rec)
- Delivered papers for court hearing (Farm Avenue)

#### FOREST

- Completed patrols of Forest and Millais before school to look out for ASB
- Challenged two males searching for suspected drug stash (Hornbeam Close)
- Reported 2 x location of drug litter (Macleod Road)
- Challenged 2 x groups of teenagers smoking underage and in uniforms (Laurel Walk)

## Parking

### DENNE

- Issued 1 yellow warning for obstructive parking (East Street/Best Kebab)
- Issued 4 parking alerts (East Street/Best Kebab)
- Moved on 3 cars for dangerous parking (East Street/Best Kebab)
- Carried out patrol at school pick up time (Tanbridge)
  - Asked one car to move due to obstructive parking

### FOREST

- Issued 4 parking alert for dangerous parking (Queensway)
- Issued 1 parking alert for obstructing the pavement (Brighton Road)
- Carried out parking patrol of school finishing time (Forest School)

### TRAFALGAR

- Issued 3 parking alerts (Bishopric)
- Asked 1 car to move on (Bishopric)
- Completed parent parking education and enforcement session (Greenway) x 2
  - Asked 5 vehicles to park elsewhere
  - Reported male to Operation Crackdown for dangerous parking

### ALL

- Delivered a letter to take away shops in “parking alert hotspots” informing them that dangerous and obstructive parking by delivery drivers and customers will be enforced with warnings and fines
- We are keeping a record of the number plates of drivers spoken to/parking alerts issued

## Cycling

### DENNE

- Asked cyclists to dismount
  - 1 x Albion Way underpass
  - 2 x West Street

### FOREST

- Asked cyclists to dismount
  - 10 x Railway underpass
- Made a referral to RSAG for cycling issues

## Licensing

## Neighbourhood disputes

### DENNE

- Noise complaint referral - we went to talk to the neighbours to ask them to stop their dog from barking in the middle of the night (Black Horse Way). We made a referral to Environmental Health and to a free Mediation Service.

## Fly-tipping and Littering

### DENNE

- Reported overflowing waste bin (Horsham Sports Club)
- Reported broken glass (Swan Walk car park)
- Reported broken glass (Sainsbury's Car Park)
- Reported cigarette litter for cleaning brought to our attention by Trudie (West Street)
  - Area has now been cleared
  - We will monitor for new litter

- We have spoken to the shops in the area regarding consequences of littering (FPN can be issued) and who the perpetrator is and we believe they have been identified (we will contact them directly)
- Reported fly-tipping (Albion Way)
- Reported fly-posting (Carfax and East Street traffic lights)

#### FOREST

- Reported fly-posting to National Rail (Railway Underpass) and HDC (North Street Underpass) – the stickers have now been removed
- Reported fly-posting (Clarence Road)
- Reported overflowing waste bin

#### TRAFALGAR

- Reported full litter bin (Greenway)

#### ALL

- Investigated fly-posting for an upcoming local event. We made contact with the people that put up the posters and arranged for removal by the following day.

### **Dog fouling / issues with dogs**

#### DENNE

- Reported full dog waste bins in Horsham Park x2
- Reminded dog walker to pick up after their dog (Horsham Park)

### **Elderly / vulnerable**

#### DENNE

- Leafleted a mobility scooter with training information and investigated the make, model and speed capabilities
- Offered support to a homeless individual and asked them to not leave belongings unattended. They have been removed.
- Spoke with Fire Service on behalf of a concerned resident who is worried about beeping coming from their alarm. The alarm has now been repaired.
- Assisted a woman manoeuvre her pram around a car that was obstructing the path –a yellow warning was issued to the car
- Introductions with staff at the Y Centre
- Assisted with information regarding a vulnerable person which has led to a safeguarding referral being submitted

#### TRAFALGAR

- Followed up with a self-referral to a befriending service
- Met with a resident about ASB concerns – reported incident to the police, issued an incident diary and met her for a mental health welfare check

#### FOREST

- Carried out a welfare check on a resident
  - Liaised with Fire Service about how we can help improve fire safety for the resident who is reluctant for Fire Service involvement
- Checked on Forest student who was not in school during school time
- Welfare check completed for upset vulnerable person
- Met with pastoral team at Forest to identify students involved in ASB

#### ALL

- Dropped off “twizzle muffs” to Age UK dementia group (these are knitted sensory hand warmers)
- Completed visits to residents with Community Link Alarms to check the unit and introduce ourselves
- Attended Salvation Army breakfast drop in
- Attended Together in Mind mental health drop in

### **Events and Training**

#### DENNE

- Attended Horsham Park Planning Forum

#### ALL

- Attended first warden meeting to strengthen and develop schemes

- Alison attended Suicide Prevention Conference and fed back a summary of the day to the community safety team
- Attended introductory session to course on Mental Health Awareness – the rest of the course is completed in our own time

## Other

### DENNE

- Followed up with a report of a broken fence on St Mary's Walk. This is soon to be repaired by HDC Parks department.
- Reminded a sales team twice of the correct location and hours for their promotion. This issue was reported to Events department for further action as the sales team breached their conditions (West Street). This resolved the issue for the rest of the week.
- Reported unstable step to Sainsbury's (Forum)
- Reported faulty traffic light signal at the Albion Way/Springfield Road junction – an engineer was sent to assess and repair the fault.
- Responded to a call about suspected ASB, encouraged police report.
- Reported loose paving slabs (Forum)
- Gave 5 x groups of people directions around the town centre.
- Engagement meeting with Collyer's Student Union Reps – covered how to get messages across about littering, drug use, smoking, and lights in Horsham Park

### FOREST

- Attempted to locate the owner of a vehicle who had left their lights on (Comptons Lane)
- Reported 2 x broken bus signs (Orchard Road and Bennetts Road)
- Assisted resident with updating their parking permit
- Signposted an individual who is struggling to find work to a new HDC Journey to Work scheme

### TRAFALGAR

- Reported area for litter pick (Victory Road Rec). The litter has been cleared.
- Reported broken dog bin (Victory Road Rec)

### ALL

- Carried out a presentation at Arunside School to introduce ourselves to the students. We plan to do this at the other schools across our neighbourhoods.
- Met with Community Safety Officers to discuss and organise anti-drug campaign
- Met with West Sussex Mediation Service to understand how they can help and who/how we can refer

## Patrol Hours Log (from 3<sup>rd</sup> January to 30<sup>th</sup> January)

DENNE	FOREST	TRAFALGAR
20 hrs 40 mins	16 hrs 35 mins	15 hrs 40 mins
ALL NEIGHBOURHOODS		
OUTREACH	MEETINGS	TRAINING
4 hrs 30 mins	16 hrs 15 mins	5 hours