

Warden Monthly Report

Horsham – February 2020

Patrol hours TOTAL:	67:05	ASB incidents TOTAL:	31
Foot (high visibility) – Denne	35:10	Noise	0
Foot (high visibility) – Forest	15:15	Neighbours	0
Foot (high visibility) – Trafalgar	16:40	Driving/vehicles	13
Notices/warnings TOTAL:	17	Bikes	13
Fixed Penalty Notice	1	Alcohol/drugs	4
Yellow card warning	0	Public order	1
Community Protection Warning/Notice	0	Clear up/disposal reports TOTAL:	79
Parking alert	16	Fly tipping / flyposting	8
Police reports TOTAL:	11	Graffiti	10
Phone (including 101 and 999)	0	Dog fouling	8
Email	2	Litter	3
Intelligence report	0	Drug litter	32
E-CINS (multi-agency reporting)	7	Hazards	18
Verbal	2		
		Community events attended	5
Admin	48:30	School contact/engagement	3
Visits to vulnerable people (all ages)	7	Reports to DVLA	0
Signposting	13	Reports to Operation Crackdown	11
Safeguarding referral	1		

ASB/crime/criminal damage

Denne –

- Spoke to the owner of items that had been left unattended in the town to inform him they were being stored for a short period of time and how to collect them.
- Signposted a resident to make a police report and contact the Neighbourhood Council about parking (Blackbridge Lane).
- Reviewed CCTV to identify a group gaining access to Forum basement (Forum). Banning notices were issued to those identified and ECINs (online information sharing platform) cases updated.
- Met with Police to discuss issues at the Forum car park.
- Parents were contacted to make FireWise (fire safety course provided by West Sussex Fire and Rescue) referrals made for a group seen raising fire safety concerns.
- Disrupted a group that was smoking cannabis in a stairwell and engaged with two separate groups of young people who were about to smoke in a stairwell and discussed the fire risk (Swan Walk car park).
- Responded to a report of young people acting anti-socially in Swan Walk car park – could not locate.
- Requested CCTV of drug use and littering (Piries Place car park).
- Asked a group of people drinking to pick up after themselves as there is currently an issue with littering in stairwell (Piries Place).
- Spoke to a male smoking in Piries Place about the dangerous of doing so and asked him to stop (Piries Place).
- Parents were contacted regarding underage drinking witnessed last month.
- Asked two people to not do parkour (Horsham Park).
- Signposted a resident to report directly to the police regarding suspected drug dealing.

Forest –

- Reported suspected drug deal to the police (Owl beech Woods area).
- Signposted to make an online police report regarding a vehicle break-in (Hornets).

- Checked on a building for signs of cannabis use to assist Housing Manager's investigation.
- Emailed Police Officers to make them aware of reports of smoking before school (Laurel Walk).

Trafalgar –

- Disrupted a group that were reportedly smoking cannabis. We couldn't smell cannabis, but the group left shortly after us arriving in Victory Road Rec.

All –

- Joint patrol with the PCSOs in all 3 neighbourhoods. We disrupted drug use in Victory Road Recreation ground and details were taken.

Parking/vehicles

Denne –

- Replaced a bollard that had been removed and made a driver aware that the road was closed (East Street).
- Spoke with a driver who was stopped in an obstructive place. They were accompanying a vulnerable person and alternative parking was suggested (Carfax).
- Spoke with a driver parked on kerb stripes (Carfax).
- Helped an ambulance to turn around (Madeira Avenue).
- Updated HDC Parking Team about an ongoing parking issue outside Piries Place car park so we can work together to address.
- Issued Parking Alerts:
 - To a vehicle that was blocking a lane (Park Place)
 - To a van that was blocking the entire pavement (Piries Place)

Forest –

- Fixed Penalty Notice (FPN) issued for breach of PSPO: anti-social use of a vehicle (an Operation Crackdown report was also made for witnessing the driver using his mobile whilst driving).
- Issued parking alerts:
 - 5 x Tanyard Close (4 of which reported to Operation Crackdown for parking on a junction)
 - 4 x Elm Grove (also reported to Operation Crackdown for parking on a junction)
- Stopped the driver of an electric scooter and explained that it was illegal. This was followed up with after the initial request was ignored (Comptons Lane).
- Updated HDC Properties Team about an ongoing parking issue on Queensway to work together to address.

Trafalgar –

- Spoke to a man about the safety concerns of leaving his car unattended on the highway with his engine running (Rushams Road).
- Challenged a mobility scooter driver about driving the wrong way down a one way road (West Parade).
- Issued parking alerts:
 - 2 x Trafalgar Road (Operation Crackdown report for parking on a junction)
 - 1 x Car parked on kerb stripes, blocking lane of traffic (Bishopric)
- Helped a delivery driver into a car park (Victory Road).

School Parking Initiative –

We began a parking initiative with primary schools in our area who've agreed to take part. For this, we'll be spending 1 week at each school doing drop off/pick up parking patrols and the schools are doing road safety sessions to students during the week. It is running from 24th February – 3rd April.

- **Trafalgar Infant**
 - Issued 2 Parking Alerts to vehicles blocking the pavement which caused those with prams to walk in the road.
 - Asked 5 cars to move:

- 1 parked too close to the junction.
- 1 stopped on the zig zag lines.
- 1 with a blue badge stopped on zig zag lines, they moved to a less obstructive place.
- 2 cars that were blocking the pavement.
- Asked 2 cars to turn off their engine while waiting for students.
- Helped to find a safe parking space close to the school for a driver who was picking up someone with an injury.
- Spoke to a parcel delivery driver that had stopped in 4 separate dangerous and obstructive places. This was passed onto their employer and an Operation Crackdown report was made.

Fly tipping/littering/graffiti

Denne –

- Reported graffiti for removal:
 - Albion Way
 - Hills Farm Lane
 - North Street
- Removed swastika drawn on street sign and reported to Police (London Road).
- Removed graffiti from a notice board (Horsham Park).
- Reported litter for removal (North Street).
- Removed and reported drug litter:
 - 1 x cannabis bag (North Street)
 - 3 x cannabis bags (North Parade)
 - 7 x cannabis bags (Horsham Park)
 - 1 x nitrous oxide canister (Horsham Park)
 - 13 x cannabis bags (Forum)
 - 2 x cannabis bags (Swan Walk car park)
- Reported a syringe for removal (Barttelot Road).
- Removed a significant amount of litter that was causing a trip hazard in a stairwell on 3 occasions (Swan Walk car park).
- Reported a large amount of cardboard in Swan Walk car park for removal.
- Reported fly tipping (Black Horse Way).
- Looked into permissions for signs on display on a barrier to aide flyposting enforcement (Worthing Road).

Forest –

- Reported graffiti for removal (Railway Subway).
- 3 companies contacted regarding flyposting (Harwood Road) and ECINs cases created.

Trafalgar –

- Signposted a resident to report graffiti on the HDC website for removal (Trafalgar Road).
- Reported graffiti for removal on Guildford Road and North Parade.
- Removed a sticker from a street sign (Redford Avenue).
- Reported full litter bin to be emptied (Rushams Road).
- Removed and reported drug litter:
 - 1 x Nitrous oxide canister (Riverside Walk near Redford Avenue)
 - 1 x Nitrous oxide canister (Victory Road Rec)
 - 2 x small drug bags (Victory Road Rec)

Community engagement/events/meetings

Denne –

- Attended a multi-agency meeting to discuss issues a voluntary group are finding in Horsham Park to find solutions.
- Caught up with the Snack Wagon (Youth Workers provide free food for young people and a chance to engage over issues facing them).
- Attended a problem solving meeting for ASB (anti-social behaviour) taking place at a supermarket.

Forest –

- Attended Salvation Army drop-in to engage with those attending, service providers and volunteers.

Trafalgar –

- Attended a meeting to discuss HDC involvement in filming of parking issues as led by the Fire Service.

All –

- Attended Community Safety full team meeting.
- Meeting with the Watch Manager at Horsham Fire Station.
- Attended ASBRAC (anti-social behaviour risk assessment conference) – a multi-agency meeting to discuss anti-social behaviour.
- Project development work for a school parking initiative and for the community drop-ins.
- Introductory presentation about our role to the Community Link User Forum and to Carers Support Group.
- Attended Community Drop-In at the Capitol (we will be there on the first and last Tuesday of every month, 12-2pm).

Patrols (foot/visible and car)

Denne –

- Car parks (Swan Walk, Forum, Piries Place).
- Remembrance gardens/area behind Sainsbury's.
- West Street.
- East Street takeaway parking.

Forest –

- Before school patrol at Forest, there were no issues.
- Out of hours at the Strawford Centre following reports of ASB.
- Queensway takeaway parking.
- Bennetts Field.

Trafalgar –

- Dog fouling hot spots – Nelson Road, Victory Road.
- Bishopric takeaway parking.
- Victory Road recreation ground.

Elderly and youth

Denne –

- Engaged with a member of the public and passed an enquiry onto their doctor's surgery on their behalf.
- Helped a lady who had fallen, called 999 and organised for a taxi to take her to hospital (Causeway).

Forest –

- Signposted a vulnerable person onto mental health support services.

Trafalgar –

- Nothing to report.

Licensing

Denne –

- Nothing to report.

Forest –

- Nothing to report.

Trafalgar –

- Nothing to report.

Dog related issues

Denne –

- Reminded a dog walker to pick up after their dog (Horsham Park).
- Reported a full dog bin (Pump Track).

Forest –

- Nothing to report.

Trafalgar –

- Reported dog mess in need of removal (Rushams Road, Nelson Road, and Victory Road).
- Displayed a 'pick up after your dog' sign in a dog fouling hotspot (Nelson Road).

Cycling

Denne –

- Disturbed a group that were cycling in Sainsbury's car park.
- Made enquiries over CCTV footage from Swan Walk of youths cycling through the shopping centre for identification.
- Asked cyclists to dismount on the pavement:
 - 5 x West Street
 - 2 x Forum
 - 1 x Brighton Road – failed to dismount

Forest –

- Stopped a cyclist that had their friend on the handlebars and spoke to them about road safety (Oakhill Road).

Trafalgar –

- Asked cyclists to dismount on the pavement:
 - 2 x Merryfield Drive
 - 2 x North Parade

Parish specific/other

Denne –

- Helped to administer first aid to a member of the public that had tripped in the Bishopric.
- Reported bank cards that had been found on the pavement to the banks and destroyed the cards (Springfield Road).

- Reported as a hazard or broken:
 - A metal bin cover that needs to be repositioned back on top of the bin (area behind Sainsbury's).
 - Missing door x 2 (Piries Place car park)
 - Cracked door glass (Forum)
 - Loose kerb to Love West Sussex (Cricketfield Road).
- Unattended Items:
 - Responded to report of items left unattended in Swan Walk car park, it appeared to be a location where someone is sleeping. Submitted a Street Link referral (the report goes to Turning Tides, our local homeless charity) and will attempt to locate owner (Swan Walk car park).
 - Responded to reports about a tent set up in the Garden of Remembrance and contacted HDC Parks team to make them aware. Turning Tides are already aware of the owner.
 - Checked on reported items left unattended and tried to locate owner (North Street). Turning Tides are aware of items and that the area is being used by someone to sleep in.
- Signposted a homeless man to services available, asked him not to beg and gave him a verbal warning for leaving items unattended in the town.
- Signposted several residents and vulnerable people to attend our community drop-ins for advice and access to support.
- Welfare checks on 4 vulnerable people.
- Requested a one-way sign to be displayed on the Denne Road end of East Street to deter vehicles from reversing into East Street and exiting via Denne Road.
- Passed on contact details for North Horsham Parish Council and HDC contact centre to a resident.
- Safeguarding referrals made for a vulnerable person in the town.

Forest –

- Signposted a vulnerable member of the public who to contact regarding a specific and confidential concern.
- Welfare check carried out on a vulnerable person.
- Provided an update to HDC Housing Team on one of their tenants.
- Received a report from a concerned neighbour about the welfare of a resident. We undertook a welfare check, but there was no answer. We asked the concerned neighbour to request a welfare check from the Police on 101, who would be able take more action to check on the resident.

Trafalgar –

- Reported a BT box in need of painting (Trafalgar Road).