

# Warden Monthly Report

Horsham – September 2020

<b>Patrol hours TOTAL:</b>	<b>60.17</b>	<b>ASB incidents TOTAL:</b>	<b>59</b>
Foot (high visibility) – Denne	25.5	Noise	4
Foot (high visibility) – Forest	17.25	Neighbours	0
Foot (high visibility) – Trafalgar	17.42	Driving/vehicles	17
<b>Notices/warnings TOTAL:</b>	<b>8</b>	Bikes	29
Fixed Penalty Notice	2	Alcohol/drugs	5
Yellow card warning	1	Public order	4
Community Protection Warning/Notice	4	<b>Clear up/disposal reports TOTAL:</b>	<b>56</b>
Parking alert	1	Fly tipping / flyposting	11
<b>Police reports TOTAL:</b>	<b>13</b>	Graffiti	3
Phone (including 101 and 999)	2	Dog fouling	7
Email	2	Litter	6
Intelligence report	1	Drug litter	13
E-CINS (multi-agency reporting)	4	Hazards	16
Verbal	4		
		<b>Community events attended</b>	<b>0</b>
<b>Admin</b>	<b>67.5</b>	<b>School contact/engagement</b>	<b>4</b>
<b>Visits to vulnerable people (all ages)</b>	<b>10</b>	<b>Reports to DVLA</b>	<b>1</b>
<b>Signposting</b>	<b>6</b>	<b>Reports to Operation Crackdown</b>	<b>5</b>
<b>Safeguarding referral</b>	<b>3</b>		

## ASB/crime/criminal damage

### Denne –

- Responded to report of people throwing objects off the roof of Piries Place car park, they weren't there when we arrived.
- Reported evidence of a fire to the Fire Service:
  - Denne Road Cemetery
  - Barrack Field
- Challenged a group over underage drinking and reported to the police (West Street).
- Engaged with an intoxicated male and advised on anti-social behaviour (West Street). On a separate occasion we signposted a business to report the anti-social behaviour to the Police as the level they were reporting was above our threshold.
- Responded to a complaint about a busker playing too loudly and for a long duration of time. The busker was not present when we arrived (West Street).
- Disrupted a group of young people smoking in a stairwell (Swan Walk car park)
- Disrupted a group of young people gathered on the top floor of Piries Place car park, they were causing a noise nuisance and breaking covid-19 regulations as they were gathered in a group of more than 6 people.
- Resident reminded of their Community Protection Notice Conditions to ensure they adhere to it (Barrack Field).

### Forest –

- Nothing to report.

### Trafalgar –

- Informed the local PCSO of reports of underage drinking, drug use and littering (Riverside walk and Rookwood area).
- Met with the PCSOs in Victory Road Rec to discuss recent reports of ASB and hotspot areas.

- Signposted a resident to report a dog on human attack to the police (Victory Road Rec).
- Followed up on a report of an extinguished bonfire on the riverside walk. We spoke with residents nearby and advised they contact the fire service if they do witness any fires in public places.

## Parking/vehicles

### Denne –

- Challenged two electric scooter user over their use in public places and informed the it was illegal (Bishopric and Denne Parade).
- Assisted with an enquiry by contacting the parking services team regarding a ticket that was issued.
- Issued Community Protection Warning to business following a vehicle associated with them parking on a pedestrianised area (Forum) and reported this to Operation Crackdown. A request of owner details was sent to the DVLA for a CPN to also be issued to the driver.
- Issued two Fixed Penalty Notices to the same vehicle for driving the wrong way down a closed one-way road to park on two separate occasions (East Street). This car was also reported to Operation Crackdown twice for careless and inconsiderate driving.
- Contacted St Mary's primary school to arrange the week of enforcement that was part of a parking initiative and planned for earlier on in the year but was disrupted due to the Covid-19 regulations.
- Reported car to Operation Crackdown that parked on a roundabout and was blocking a cycle path (Piries Place).

### Forest –

- Contacted local PCSOs and Parking team to discuss anti-social driving and parking outside Millais school at pick up and drop off times.
- Displayed parking awareness signs to encourage people to park safely and legally (Queens Way).
- 2 afterschool patrol of Millais:
  - 1 Operation Crackdown report (parked on zig zags)
  - 9 drivers asked to park elsewhere for obstructive parking
- After school patrol of Kingslea:
  - Spoke with 11 drivers and told them to park elsewhere as they had stopped on zig zag lines
  - Operation Crackdown report made following a car parking on school zig zag lines

### Trafalgar –

- Displayed signs to educate drivers on the meaning of kerb stripes and that stopping is prohibited next to them (Bishopric).
- Asked 1 driver to park elsewhere as they were parking obstructively on double kerb stripes. They were reported to Operation Crackdown (Bishopric).
- Issued parking alerts:
  - 1 for obstructive parking (Bishopric)

## Fly tipping/littering/graffiti

### Denne –

- Photographed flyposting and contacted the organisation regarding signs on display which exceeded the size restriction (Hurst Road).
- Reported for removal:
  - Litter on Hills Farm Lane
  - Full litter bin in Garden of Remembrance
  - Full dog bin in Horsham Park
  - Fly tipped, broken bike Park Rise
  - Graffiti in BT Exchange car park
  - Offensive graffiti in Swan Walk car park

- Removed and reported drug litter:
  - 2 x used cannabis bags (Ridgehurst Drive)
  - 1 x small bag, possibly for a pill (Talbot Lane)
- Looked into ownership of railings that had fly posting attached (Horsham Station). This is owned by the station so we are unable to step in.

#### Forest –

- Fly posting:
  - Contacted 4 businesses regarding fly posting and asked for their signs to be removed (Kings Road).
  - Reported fly posted stickers for removal (Brighton Road).
  - Issued 2 Community Protection Warnings to business for fly posting and went on to issue a Community Protection Notice to a business that failed to remove fly posting by the deadline provided in their warning (Kings Road).
  - Removed fly posting for a business that's no longer active (Kings Road).
- Reported 2 areas of broken glass (Winterton Court/Railway underpass).
- Removed and reported drug litter:
  - 1 x Nitrous Oxide canister (New Street)
  - 1 x Nitrous Oxide canister (Kings Road)
- Reported offensive graffiti for removal (Winterton Court).
- Reported full litter bin (Kings Road).

#### Trafalgar –

- Cleared litter from an area of the Riverside Walk. In amongst the litter was a pizza box that had a delivery address printed on it. The residents of the address were contacted and a written warning was issued for littering (Riverside Walk between Redford Avenue and Warnham Road).
- Removed and reported drug litter:
  - 1 used cannabis bag (Riverside Walk next to Redford Avenue)
  - 1 used cannabis bag (Redford Avenue near the football pitch)
  - 1 used bag (Merrifield Drive)
  - 5 nitrous oxide canisters (Riverside Walk)

#### All –

- Suggestions made for the HDC website for advice for advertising in open spaces.
- UPDATE: Horsham District Council had a successful prosecution for a case of fly posting. A roofing business breached a Community Protection Notice we issued to them by failing to remove their adverts that were on display without permission. The company in question was fined £3,272.

## Community engagement/events/meetings

#### Denne –

- Nothing to report.

#### Forest –

- Nothing to report.

#### Trafalgar –

- Met with 4TheYouth to discuss the Snack Wagon attending Victory Road Rec.

## Patrols (foot/visible and car)

#### Denne –

- West Street

- Causeway and Talbot Lane
- Garden of Remembrance
- Horsham Park
- East Street

#### Forest –

- Chesworth Farm
- Millais School
- Bennetts Field
- Highlands Road

#### Trafalgar –

- Followed up on reports of anti-social behaviour and littering on Rookwood Golf Course and Riverside Walk.
- Victory Road Rec
- Redford Avenue

## Elderly and youth

#### Denne –

- Updates regarding anti-social behaviour were provided to case workers that have been assisting two young people (Horsham Town)

#### Forest –

- Visited a resident following an introduction last month. We were able to provide information on the Wheels for All scheme which they were keen to participate in.
- Signposted resident to support services.

#### Trafalgar –

- Welfare check on a vulnerable resident that had not been in contact with a volunteer for some time.
- Two welfare checks on a vulnerable resident whose fall alarm wasn't working due to a broken telephone line. We arranged for a neighbour to check on them on the days the phone line was down. We also followed up later in the week to ensure the resident has tested their fall alarm since the telephone line was fixed.

## Licensing

#### Denne –

- Spoke to busker about lowering the volume of their speaker and reminded them that they need their license on display when busking (West Street).
- Asked a duo of buskers for their license, made aware about the noise complaints in the area and reminded them to move on every 30 minutes which they did (Forum).
- Asked a busker to turn down the volume of this amplifier and gave him information on the busking license (Carfax).
- Submitted report to Trading Standards regarding a concern about an illegitimate street trader (West Street).

#### Forest –

- Nothing to report.

#### Trafalgar –

- Nothing to report.

## Dog related issues

### Denne –

- Displayed dog fouling signs in Talbot Lane and Denne Parade following reports of people failing to pick up after their dog in these locations.
- Reported dog fouling for removal (Talbot Lane).
- Reported overflowing dog bins:
  - Hills Farm Lane
  - 2 x Horsham Park

### Forest –

- Nothing to report.

### Trafalgar –

- Nothing to report.

## Cycling

### Denne –

- Asked a group of young people with bikes and scooters to leave the car park (Piries Place).
- Feedback regarding the no cycling signs needing additional wording in West Street and Middle Street passed onto West Sussex County Council. Additional wording will be added to the signs – “Cyclists Dismount”.
- Cyclists asked to dismount:
  - 5 x Bishopric
  - 9 x West Street (3 failed to dismount, 1 of which works for Deliveroo – further enquiries made)
  - 3 x North Street
  - 1 x Albion Way
- Asked two people to stop skateboarding in prohibited area (Forum).

### Forest –

- Spoke to a group of young people cycling in a residential car park about road safety (Winterton Court).
- Cyclists asked to dismount:
  - 2 x Railway underpass (Winterton Court side)
  - 1 x Harwood Road

### Trafalgar –

- Cyclists asked to dismount:
  - 5 x Bishopric
  - 2 x North Parade

## Parish specific/other

### Denne –

- Site walkabout to discuss placement of Samaritans signs (Piries Place).
- A safeguarding referral was made to the mental health team for West Sussex over a person that spoke about taking action to end their life. Through speaking with this person, there was no immediate danger but the police were also contacted. The person was signposted to Samaritans but refused. We caught up with this person the following week. The emergency services had visited him but he felt this was not necessary.
- Consulted residents over signs to be displayed (Talbot Lane).
- Reported a trip hazard on Albion Way/London Road – uneven surface.
- Gave directions.
- Reported broken:
  - Loose kerb (Denne Road)

- 3 Covid-19 directional signs that had become a trip hazard. They were removed (West Street)
- Broken street lights (Talbot Way)
- BT box that had a pane of glass missing (Bishopric)
- Street lights on during the day (Medwin Walk).
- Responded to report of person sleeping rough in vehicle, they weren't present on our patrols (North Parade car park)
- Spoke with Turning Tides (homeless support) about a vulnerable person and support that can be provided. We also carried out further ongoing engagement with this person and signposted where appropriate.
- Gave advice to a resident on home security, scams and Covid-19 support available.
- Reported a box that appears to be unsecure on the side of a building to the shop owner and WSCC (East Street). This box has now been removed.
- Checked in on a person following an assault.
- Offered support to a homeless male.
- Carried out emergency food shopping for a resident.

#### Forest –

- Reported broken glass on pavement (Kings Road).
- Reported overgrown hedge obstructing pavement (Kings Road).
- Reported overgrown hedge obstructing the pavement (Depot Road).
- Reported a traffic sign that needed cleaning (Kings Road).

#### Trafalgar –

- Signposted to report vehicle noise complaint to Environmental Health and Operation Crackdown.
- Assisted in the search of a missing person, they were found by the police.

#### Out of area –

- Assisted with an investigation of fly tipping for Crawley Community Wardens by making enquiries into an address to see if there are any known markers or investigations.
- Signposted a North Horsham resident to contact the police concerning a report of damage.
- Reported a broken post of a cycle path sign (Merryfield Drive).
- Reported an uneven pavement to WSCC through the Love West Sussex website (Warnham Road).