

# Warden Monthly Report

August 2021 – Denne, Forest & Trafalgar

<b>Patrol hours TOTAL:</b>	<b>73.16</b>	<b>ASB incidents TOTAL:</b>	<b>62</b>
Foot (high visibility) – Denne	52.08	Noise	1
Foot (high visibility) – Forest	10.08	Neighbours	0
Foot (high visibility) – Trafalgar	11.00	Driving/vehicles	25
<b>Notices/warnings TOTAL:</b>	<b>4</b>	Bikes	31
Fixed Penalty Notice	2	Alcohol/drugs	0
Yellow card warning	0	Public order	5
Community Protection Warning/Notice	0		
Parking alert	2	<b>Clear up/disposal reports TOTAL:</b>	<b>97</b>
<b>Police reports TOTAL:</b>	<b>16</b>	Fly tipping / flyposting	4
Phone (including 101 and 999)	3	Graffiti	6
Email	9	Dog fouling	1
Intelligence report	0	Litter	9
E-CINS (multi-agency reporting)	0	Drug litter	28
Verbal	4	Hazards	49
<b>Media reports TOTAL:</b>	<b>9</b>	<b>Community events attended</b>	<b>11</b>
Press release / Community magazines	0	<b>Reports to Operation Crackdown</b>	<b>17</b>
Social Media	9	<b>Safeguarding referral</b>	<b>0</b>
<b>Admin</b>	<b>51.83</b>	<b>School contact</b>	<b>1</b>
<b>Visits to vulnerable people (all ages)</b>	<b>4</b>	<b>Youth engagement</b>	<b>3</b>
<b>Signposting</b>	<b>13</b>	<b>Reports to DVLA</b>	<b>2</b>

## ASB/crime/criminal damage

### Denne –

- 2 x Joint patrol with Police Community Support Officers (PCSO).
- Joint patrol with Covid Information Officers.
- Spoke to groups regarding Parkour and informed them it is banned in the town centre and had them stop (Carfax, Chart Way). Parkour is a breach of the Public Space Protection Order (PSPO) conditions in the town centre.
- Police made aware of a group of known individuals causing ASB (antisocial-behaviour) in the town.
- Shared intelligence with the PCSOs about the whereabouts of a known person involved in ASB.
- Spoke with Esquires regarding recent ASB experienced in the area and how to target harden the shop (Forum).
- Following an increase in the number of false fire alarm activation at the Forum, we reviewed CCTV from the residential area of the Forum. Images were passed onto the PCSOs but unfortunately were not clear enough to identify those featured.
- Police report made for evidence of a fire in the Garden of Remembrance. There was a collection of paper towels that looked like they had been set fire to but was extinguished at the time we came across it.
- Police report made for an individual breaching their Community Protection Notice (CPN) conditions (a legal document outlining prohibited conditions). A statement was provided to the police and a further report was made for an additional breaches witnessed.
- Intelligence shared with the PCSOs concerning a person acting suspiciously in the town centre.
- Assisted a PCSO in removing a knife from a public premises that had been found by security staff so that it could be secured.

- A group were acting aggressively towards a vulnerable member of the public, who thought they may have seen a weapon on a member of the group. We called 999 to report, the police attended, it is believed that the potential weapon was a ball pump (Horsham Park).

#### Forest –

- Nothing to report.

#### Trafalgar –

- Joint patrol with a PCSO.
- Joint patrol with Covid Information Officers.
- Police report made for evidence of an extinguished fire in the trees by the pond at Rookwood Golf Course.
- Police report made for 10 used drug bags that were found following a report of a group that had been smoking cannabis the previous day (wooded areas off of Redford Avenue football pitch).

#### Out of Area –

- Signposted a resident to contact the police directly for malicious text messages that were racially motivated to report the Hate Crime.

## Parking/vehicles

#### Denne –

- Following a car accident in Swan Walk car park we assisted in directing traffic out of the car park.
- Requested vehicle owner details from the Driver Vehicle Licensing Authority (DVLA) following CCTV images of the antisocial use of a vehicle which is a breach of the PSPO. 2 fixed penalty notices were issued as a result. (Piries Place)
- Electric scooter user details reported to the police (Horsham Park).
- Challenged electric scooter users/informed they are illegal on public land:
  - 1 x Market Square
  - 1 x West Street
  - 1 x Chart Way
- Spoke to a driver that tooted their horn at a pedestrian that had right of way regarding the anti-social use of a vehicle. A verbal warning was given for breach of the PSPO was given.
- Asked drivers to park elsewhere
  - 5 x Park Place (closed road)
  - 1 x Black Horse Way (parked on zig zags)
  - 1 x Forum (parking not allowed in the area in front of the shops)
- Parking alerts issued:
  - 1 x Park Place (parking on a closed road/on a bend)
- Operation Crackdown Reports:
  - 1 x vehicle parked on pavement (Queensway)
  - 7 x vehicles parked on closed road and corner (Park Place). The HDC Licensing team was also made aware as one was for a taxi.
  - 2 x vehicle parked on a bend/dangerous (East Street). 1 vehicle was also reported to the DVLA as it was being used on public roads but is registered as SORN.
  - 1 x vehicle parked on roundabout (Piries Place).
  - 1 x Lorry drove and parked against one way system (Copnall Way).

#### Forest –

- Passed on a report of a car parked in Queensway/Chesworth Farm car park beyond the restrictions to the Parking Services team to enforce. A fine was issued.
- Moved a driver on from parking on double yellow lines in an obstructive manner (Queensway).
- Parking alerts issued:
  - 1 x Queensway (obstructive parking)

- Operation Crackdown reports made:
  - 1 x Queensway – parked too close to a junction.
  - 1 x Arun Way – abandoned car (also notified the DVLA as it is not SORN and the road tax expired).  
Operation Crackdown provided a response to say the owner of the car was contacted and the car has not been abandoned but has been left at the location and as such the incident was closed.

#### Trafalgar –

- Spoke to two shop owners concerning reports of delivery lorries leaving their engines running when deliveries are made. The shop owners will request the drivers turn off the engines (Trafalgar Road).
- Moved a vehicle on for double parking and causing an obstruction (Victory Road).
- Operation Crackdown Reports:
  - 1 x vehicle parked on double kerb stripes (Bishopric)
  - 1 x vehicle double parked causing an obstruction (Victory Road)

### Fly tipping/littering/graffiti

#### Denne –

- Picked up litter and removed (Pump Track).
- Reported broken glass (Chart Way).
- Contacted company about a poster on display and requested it be removed or proof of permission to be provided (Blackhorse Way).
- Asked a resident to pick up their cigarette butt and dispose of it properly:
  - Carfax
  - Barrack Field
- Reported graffiti for removal:
  - Forum – on the willow tree
- Reported and removed drug litter:
  - 4 x used drug bag (Pump Track)
  - 1 x used drug bag (Pathway by Sainsbury's)
  - 1 x used drug bag (Causeway)
  - 1 x used canister (Ridgehurst Drive)
  - 1 x used drug bag (Barrack field)

#### Forest –

- Contacted company over flyposting and requested signs to be removed (Harwood Road).
- Collected and removed a glass bottle (Alleyway between Elm Grove and St. John's Close).
- Reported litter for removal:
  - broken glass (Railway Subway)
  - broken glass (Redkiln Way)
  - broken glass (Kings Road)
  - dead animal (Kings Road)
- Reported overflowing litter bin (Winterton Court walkway to railway underpass).
- Reported flags/A-boards beyond 1 m from their property to WSCC (Redkiln Way).
- Reported graffiti for removal:
  - 1 x Highlands Avenue
  - 1 x Railway underpass
- Removed and reported drug litter:
  - 1 x used drug bag (Brighton Road)
  - 1 x used drug bag (Owlbeech/Leechpool Woods)

#### Trafalgar –

- Responded and signposted regarding a report of fly tipping (Riverside Walk).
- Reported graffiti for removal:

- bridge on Rookwood Golf Course
- Requested offensive graffiti be cleaned again as it can still be seen (Redford Avenue).
- Requested 2 framed pictures and a glass mirror be removed from a clearing in the woods (wooded area off of Redford Avenue football pitch). A bin has also been left by a resident, a request was put through to have the bin emptied as it is full.
- Reported and removed drug litter
  - 15 x used drug bag (woods off of Redford Avenue football pitch) - 10 of these bags were found following a report of a group that had been there the day before. This was reported to the police.

## Community engagement/events/meetings

### Denne –

- Attended a street briefing organised by the police (West Street).
- Attended a meeting at the Forum to discuss the background of the area and the current ASB issues and problems faced with fire alarms being set off maliciously.

### Forest –

- Joint patrol with the PCSO's focusing on engagement with young people (Bennetts Field).
- Attended a meeting discussing the requirements needed for a mountain biking and outdoor activity centre.

### Trafalgar –

- Nothing to report.

### All –

- Attended the HASBRAC (Hate and Antisocial Behaviour Risk Assessment Conference – multi agency meeting to discuss locations of anti-social behaviour).
- Supported a mental health drop-in for young people as part of a week of action at the Wellbeing Hub.
- 2 x Held a community drop-in at the Capitol.
- 3 x Held a community drop-in at the Wellbeing Hub (Every Tuesday 10am-11.30am).
- 5 x Held a Talking Tent (community drop-in focusing on the mental health of our young people) session in Horsham Park. (Every Tuesday over the Summer holidays 3pm-5pm).
- Attended a meeting with Horsham Fire Station.
- Attended Youth Diploma course and completed training.
- Attended a virtual meeting with WSPIC (West Sussex Partnership in Care) to discuss what is available in the community for people with Dementia and to introduce our role.
- Attended a virtual multi-agency meeting regarding rough sleeping to share information and advice.
- Attended first aid training course.

## Patrols (foot/visible and car)

### Denne –

- West Street
- The Causeway
- Horsham Park
- Garden of Remembrance
- Pump Track
- The Forum
- Needles
- Hills Farm Lane/Ridgehurst Drive wooded area

### Forest –

- Bennetts Field
- Chesworth Farm

- Hampers Lane
- Owlbeech/Leechpool Woods

#### Trafalgar –

- Victory Road Rec
- Riverside Walk
- Rookwood Golf Course
- Redford Avenue

### Elderly and youth

#### Denne –

- Attended a drop-in session at Bohunt School supporting parents and young people.
- Engaged with a group of young people thought to be involved in ASB in the town to try and build a positive relationship with them.

#### Forest –

- Nothing to report.

#### Trafalgar –

- Nothing to report.

### Licensing

#### Denne –

- Stopped a busker due to not having a busking licence which is now part of the PSPO conditions for the town centre (West Street).
- Checked on the licence of two people busking and reminded them of the conditions. One had not booked which the licensing team were made aware of (West Street).

#### Forest –

- Nothing to report.

#### Trafalgar –

- Nothing to report.

### Dog related issues

#### Denne –

- Nothing to report.

#### Forest –

- Asked a dog walker to pick up after their dog (Queensway/Chesworth Farm car park).

#### Trafalgar –

- Nothing to report.

### Cycling

#### Denne –

- 9 x Bike tags left on bikes signposting to the nearest cycle rack in the town centre.
- Signposted a cyclist to the cycle path at the Highwood estate.
- Challenged a cyclist over cycling the wrong way on a one way street (South Street).
- Cyclists asked to dismount on the pavement/cycle on the road:
  - 1 x North Street underpass

- 2 x North Street
- 1 X North Parade
- 11 x West Street (1 failed to dismount)

#### Forest –

- Cyclists asked to dismount on the pavement/cycle on the road:
  - 5 x Railway Subway
  - 1 x Harwood Road

#### Trafalgar –

- Nothing to report.

## Neighbourhood specific/other

#### Denne –

- Replaced a missing PSPO sign (The Causeway).
- Replaced missing PSPO sign (Garden of Remembrance).
- Notified Beacon Security about alarm sounding (Forum Car Park).
- Reported trollies that need collecting and that they are damaged (Forum car park).
- Requested junction lines be repainted (Piries Place).
- Replaced a broken fire safety sign (Pump Track).
- On behalf of the pump track users we requested the grass and the tree near the start of the course to be trimmed back for safety.
- Made a referral to Turning Tides (homelessness charity).
- Welfare check on a homeless person and signposted to the Community Fridge.
- 2 x Signposted residents to the Community Fridge and Wellbeing Hub (Wellbeing Hub Tuesday's 10:00-11:00, Thursdays 1:00-2:00).
- Visited a resident about feeling safe at home following a request from their social prescriber.
- Signposted a resident to Parking services for a parking enquiry.
- Returned an advertising flag to a shop, we found the flag on Guildford Road.
- Reported as broken:
  - Paving slabs (Chart Way)
  - Paving slabs outside Travel Lodge
  - Paving slabs/kerbing (Bishopric)
  - Drain without a cover (Blackhorse Way)
  - Paving slab (Bus shelter)
  - Litter bin damaged and tipped over (River Mead)
  - Bin not in its casing (Garden of Remembrance)
  - Reported broken dry riser glass (Forum)
  - Reported 6 broken fire doors (Forum car park)
  - Reported broken glass panel above Core 5 (Forum car park)
  - Removed extra fencing panel and took to the parking office to be secured and reported wobbly fencing posts (Forum car park)
  - Reported faulty light (Core 6 – Forum car park)
  - The lifts at the Forum still work during times when fire alarms have been activated. This was reported and requested to be changed so that they cannot be used during fire alarms.
  - Reported 2 broken lights (Core 2 Swan Walk car park)
  - Reported 3 broken fire doors (Piries Place car park)
  - 2 cameras have been turned to face the ceiling (Piries Place car park)
  - 2 Benches in the Carfax

### Forest –

- Hand delivered a Fixed Penalty Notice (FPN) to the address of a resident that breached the PSPO in June. The original FPN had been returned to HDC in the post.
- Contacted a care home over a water feature that is spraying onto the pavement (Compton's Lane). The fountain was adjusted to not spray on the pavement.
- Reported overgrown vegetation obstructing the view of the road (Compton's Lane). WSCC Highways provided an update to say the leaves will be cut back.
- Reported as broken:
  - Fence for Duck Pond (Depot Road)

### Trafalgar –

- Reported a chair, broken life saver casing and litter for collection by the pond to Rookwood Golf Course.
- Made enquiries with Environmental Health on behalf of three residents reporting damage caused to their vehicles by foxes (Spencer's Road). Delivered advice from RSPCA "Living with Foxes" to 30 residents in response to the complaints in the affected area.

### Out of Area –

- 2 x Signposted a resident to North Horsham Parish Council to start a Neighbourhood Warden scheme.
- Signposted a North Horsham resident to the West Sussex mediation service.