

Warden Monthly Report

Horsham Neighbourhood Wardens Report January 2024

Patrol hours TOTAL:	91:15	ASB incidents TOTAL:	18
Foot (high visibility) – Denne	63:30	Noise ASB	0
Foot (high visibility) – Forest	15:15	Neighbours ASB	0
Foot (high visibility) – Trafalgar	12:30	Driving/vehicles	2
Notices/warnings TOTAL:	0	Bikes	7
Fixed Penalty Notice	0	Alcohol/drugs	1
Yellow card warning	0	Breaches of PSPO and UK Laws	8
Community Protection Warning/Notice	0		
Parking alert	0	Clear up/disposal reports TOTAL:	36
Police reports TOTAL:	34	Fly tipping / flyposting	5
Phone (including 101 and 999)	5	Graffiti	1
Email	3	Dog fouling	0
E-CINS (multi-agency reporting)	0	Litter	8
Verbal / Intelligence report	26	Drug litter	0
Media reports TOTAL:	11	Hazards	22
Promotion (Leaflet drop/flyer)	0	Community events attended	4
Social Media, Press Release	11	Reports to Operation Crackdown	3
Other (Patrol/Engagement/correspondence)	130	Safeguarding referral	0
Admin (total number of hours)	49:30	School contact	0
Visits to vulnerable people (all ages)	23	Youth engagement	14
Signposting	35	Reports to DVLA	0

ASB/Crime/Criminal Damage

We supported Sussex Police with identifying a person who was lost in town. We were able to successfully locate them and appropriate support has been put in place. We have shared relevant information with partner agencies to aid in the prevention and reduction of Anti-Social Behaviour (ASB) related incidents within town centre. We have supported a few residents with advice and guidance for those having difficulties with their neighbours and community around them. We continue to remind members of the public about Horsham's Public Space Protection Order (PSPO) and ask individuals to refrain from drinking in the Causeway and Garden of Remembrance, as these are alcohol free zones. We continue to encourage members of the public to report all incidents to Sussex Police's website:- <https://www.sussex.police.uk/ro/report/>

We continue to encourage the use of the DISC app which allows businesses to report any ASB or theft in their stores. They then also report to the police. This has been very successful in getting businesses to communicate with each other and creating Police reports.

Community engagement/events/meetings

We had the first of our "Meet the Wardens" Drop-in sessions at Horsham Library this month. It was a resounding success. We were able to signpost to various services, charities and events and ensure Horsham residents are accessing all support and help available to them. Our next dates are **Wednesday 28th February at 11am** and **Wednesday 27th March at 11am**. Please do come along and say hello!

We also provided a drop-in at the Community Fridge which takes place at the Methodist Church on London Road and aims to reduce food waste by offering it to the community. We took resources and spoke to both attendees and staff about the Neighbourhood Warden role and services and charities available. <https://faredivide.org.uk/horsham/>

We worked with 4TheYouth at Forest School this month to provide a baking session for a group of children who struggle with anxiety. We were able to introduce our role and encourage them to say hello if they see us out and about. <https://sites.google.com/a/horshamyouth.org.uk/horshamyouth/home>

We also attended the “H’Oscars” which was the Horsham District Council Award Ceremony that recognises all the hard-work and success of Horsham District Council teams and individuals. This was a lovely event to attend and was very encouraging.

Older, Vulnerable People and Young People

AGE UK continue to provide activities and support for our older populations. Please see February’s activities and join in!! <https://www.ageuk.org.uk/westsussexbrightonhove/about-us/contact-us/>

We encourage members of the public to support local charities such as Horsham Matters <https://www.horsham-matters.org.uk/> and Turning Tides <https://www.turning-tides.org.uk/> should they wish to donate to support anyone they believe to be homeless.

Cycling

We have asked several cyclists to dismount on West Street. Members of the public also share their concerns and worries. Comments, suggestions, compliments and complaints to West Sussex County Council using this link <https://www.westsussex.gov.uk/about-the-council/have-your-say/>

Patrols

We have provided regular, high visibility, uniformed patrols throughout Denne, Forest and Trafalgar Neighbourhood Councils this January. This has included 16 joint patrols with PCs or PCSOs from Horsham’s Neighbourhood Policing Team (NPT).

Bike Patrol

We also provided our first bike patrol of 2024. As the weather had improved and the ice had melted, we took out our bikes and completed a 14-mile patrol covering areas in Denne, Trafalgar and Forest Neighbourhood council areas.

Oscar and Maria during their 14-mile bike patrol which covered locations in Denne, Trafalgar and Forest Neighbourhood Council areas.





Introduction: Age UK West Sussex, Brighton and Hove enable older people to Love Later Life. Our aims are to promote the wellbeing of all older people' to make later life a fulfilling and enjoyable experience and to enable people to flourish.

Responsible to: Hayley Dower Senior Community Developer

Based at: Lavinia House, Dukes Square, Horsham. RH12 1GZ **Dates and times:** To be arranged.

The Service: This new support group would be to bring people together, to help alleviate social isolation and loneliness within the Older LGBTQ+ community and to improve wellbeing through human connection and strength of community. This group will benefit those people in Horsham who identify as members of the LGBTQ+ community and are aged 50 and over.

Key responsibilities: The role of the volunteer will be to facilitate the sessions and to foster a safe, supportive environment for the participants to meet each other, to make conversation and connections and to keep the tone friendly and non-judgmental. The volunteer will assist the group in setting expectations and boundaries for their time together in the first session and will continue to revisit whenever there are new members. The volunteer will collaborate with the members of the group, deciding on the format of each session, i.e., conversation starter topics and/or speakers and will be responsible for liaising with and booking any speakers and for general time keeping during session. The volunteer will be responsible for the organisation and advertisement of the group, the procurement preparation, and care of the facilities to be used and the serving of refreshments. It is very important to us that the group operates as a safe space for members of this community and that the facilitators will always safeguard this.

Role requirements: It is important to us that the volunteers for this group identify as members of the LGBTQ+ community. This is with the aim of ensuring that all group members feel as safe and supported as possible and are met with the right level of understanding and compassion that comes with lived experience. We are hoping to find two to three volunteers for this group who are committed to its establishment and longevity as a strong support for this community.

What will you get out of volunteering for us: Meeting others, having fun and a sense of fulfilment. There are plenty of opportunities to socialise with our other wonderful volunteers. If you are looking for a job, we can give you some experience whether you have worked in this setting before or not. We will train you so you will gain knowledge of working in the charity sector and that will help you in your search for a job. We can also give you a written reference.

How will we support you: You will be provided with induction training and be shown how to work to guidelines to be sure you are confident and able to carry out your volunteer role. Induction training will cover an introduction to AGE UK West Sussex Brighton & Hove and it's services, policies and procedures. All relevant training will be free for volunteers. You will receive on-going support and training to carry out your role effectively and be able to enjoy doing so with confidence.

For more information, please contact: Richard.harris@ageukwsbh.org.uk **01273 021621**



NEIGHBOURHOOD
WARDENS



Maria Colenso
07795 051561



Oscar Johnson
07795 051555

Your Neighbourhood Wardens

- We meet the needs of the community to improve the quality of life for the residents through engagement, promotion and support.
- We develop projects that benefit the local residents to tackle community safety issues and promote inclusivity.
- We promote community cohesion, resilience and solidarity to encourage and empower communities to resolve issues.
- We support vulnerable members of the community with activities, advice, welfare checks and signposting.
- We engage with residents daily to get to know our community to become a trusted friend to offer advice, guidance and educate.
- We offer education and advice when required before taking enforcement action (Fixed Penalty Notices for Public Space Protection order and Environmental Crime offences)
- We contribute to the delivery of the Community Safety Partnership by working with other agencies to provide a highly visible and reassuring uniform patrolling presence.
- We provide an effective eyes and ears service aimed at reducing the fear of crime and improving quality of life.
- We submit reports to the police to reduce incidents of drug use, criminal damage and anti-social behaviour (101 in non-emergencies and 999 in emergencies) and work alongside them to tackle anti-social behaviour.

**IN AN
EMERGENCY
ALWAYS DIAL 999**

If you wish to speak to us in confidence, please give us a call
or email Horsham.NeighbourhoodWardens@horsham.gov.uk

 @HorshamWardens
 @HDWardens

A partnership between:

Denne, Forest and Trafalgar
Neighbourhood Councils



Horsham District
Community Safety
Partnership



Horsham
District
Council